



Oklahoma State Department of Health
Creating a State of Health

EMResource Workgroup Meeting
May 17, 2019
1:00 – 3:00 pm
OSDH Room 1102

Meeting called to order:

The meeting was called to order at 1:00 pm by Marva Williamson.

Attending Members:

Bryan Jones, EMSA - Region 8; Kelly McCauley, LifeNet - Region 2; Eddie Sims, NRHS-EMSSTAT, OTERAC - Region 6; Rena Scott, Saint Francis Hospital - Region 7; Angelique Heigle, Integris Health Edmond - Region 8; Mike Abla, OSDH EPRS; Grace Pelley, OSDH ES; Lori Strider, OSDH ES; Dean Henke, OSDH ES; Marva Williamson, OSDH ES; Linda Dockery, OSDH ES

Welcome and Introductions:

Each attendee introduced themselves and their affiliation.

Purpose:

Marva Williamson began the meeting by reminding the group of their original purpose, which is to review the capabilities of EMResource, and how it is being used to respond to the Oklahoma Trauma System. Discussions from previous meetings have explored how proposed changes would look on various screen views; how end users are using (or not using) designated features of the tool; and best methods for being responsive to the needs of facilities during disasters.

Business:

Ms. Williamson asked the group to view the previous [March 15, 2019] meeting notes and share any comments or corrections. She also asked the group if they had additional questions about the utility of various screen views.

Discussion was as follows:

- Custom views may vary depending on location and type of provider.
 - Urban and rural agencies and EMS facilities both have needs, and views may differ
 - Universal[01][mcw2] views are needed, since the tool is used in the entire state
- The group expressed the need for EMS dispatchers to be involved in using EMResource.

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Ms. Williamson stated that conversations are taking place to determine if Juvare staff is needed to attend the July workgroup meeting. Workgroup members were asked to consider questions for the Juvare team about better use of the EMResource. However, any changes made by Juvare would have to fall within the parameters of the existing OSDH contract. Questions were as follows:

- Can view updates and changes be in real time?
- Can important information regarding EMResource be found or placed on social media such as Facebook, etc.?
- Can EMResource communicate and interconnect with other software platforms?
 - The group would like information on interconnectivity through a different package than what is being used at this time.
 - Are there platforms that are already positioned to communicate with EMResource software?
- How can the tool be made more user friendly?
- How is EMResource used in other states?
 - An example of Kansas was brought up and showed to the attendees.
 - Some states may have a more simplified view.
 - Is there an ability to have a blended view of other states, areas, and based on where^[03]_[04] the closest location?
 - How often do other states make updates?

[EMResource is already available for use by the Oklahoma's surrounding states.]

- Grace Pelley shared with the group of the importance of having each facility s to update EMResource regularly.
 - Ms. Pelley asked if the work group would consider a recommendation to RTABs to get the providers to update their status in real time.
 - If providers run reports from EMResource, they can get an accurate overall perspective of the amount of time their facility have been on divert^[05]_[MCW6].
- Ms. Pelley shared the events coming up in EPRS under the Assistant Secretary for Preparedness and Response (ASPR). Guidance Deliverables are as follows.
 - Pediatric Surge – 2019
 - Burn Care Surge – 2020
 - Infectious Disease – 2021
 - Radiation Care – 2022
 - Chemical Care – 2023



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Next Steps:

Ms. Williamson will compile a set of draft recommendations for the [workgroup\[07\]](#) for submission to OTERAC. Administrators of Hospitals and EMS providers should know that there are reports and other capabilities on EMResource that are not being fully utilized. If the Juvare team visits, their team members can be asked to demonstrate all of the resources that are available through the current EMResource contract with [OSDH\[08\]](#).

The workgroup reiterated the need for dispatchers to be more involved in viewing, understanding, and utilizing EMResource.

Discussion took place suggesting the capability for producing up-to-date reporting for each location and customizable data for local services and providers. Members of the group mentioned that if EMResource is not satisfactory as a tool for Oklahoma, there may be a need to switch to a different [product\[09\]](#). In general, the group wants to make sure they are getting the most relevant information for all users at all times.

Kelly McCauley offered to begin drafting a resolution for OTERAC from the workgroup and Ms. Williamson asked the other members to email proposed ideas to her by May 31, 2019, to send to Mr. McCauley.

Grace Pelley asked the members to share their ideas for incorporating EMResource into the Trauma Plan for each region. She also asked for ideas regarding support from RTAB members for more timely updates on EMResource.

Ms. Pelley asked an unrelated question about patient tracking. The responses included a brief discussion of the need for facilities having a universal process for tracking.

Upcoming OTERAC workgroup meetings are:

Systems Development Workgroup Meeting June 5, June 18.

The next regular OTERAC meeting is scheduled for June 5, 2019.

Meeting Adjourned:

3:00 pm

Next Meeting:

July 19, 2019; 1:00 to 3:00 pm; OSDH Room 1102